

Privacy Notice - Pathable/Configio

Effective Date: September 14, 2021

At McKesson Pharmaceutical Solutions and Services (PSaS) ("McKesson" or "we"), we value the trust that healthcare providers, employees, pharmaceutical manufacturers, vendors and pharmacies place in us to appropriately use and protect personal information. This Privacy Notice informs users of the Pathable application/portal about how McKesson may collect, use and share personal information and how it is protected. We want you to be clear how we're using personal information and the ways in which we protect this information. By using our application/portal, you accept the privacy practices presented in this Privacy Notice. We encourage you to read this Privacy Notice in full to understand our privacy practices before using this application/portal or submitting any personal information.

This McKesson event registration website is hosted on the Pathable platform, and we encourage you to read their [Privacy Policy](http://pathable.com/privacy-policy) in full to understand the practices regarding their handling and processing of your personal information at <http://pathable.com/privacy-policy>.

Scope

This Privacy Notice applies to the Pathable application/portal utilized by McKesson. McKesson affiliates and subsidiaries may have separate websites, subdomains, and applications through other web, mobile, cloud or SaaS platforms which are not subject to this Privacy Notice. Additionally, McKesson business partners, ad networks and other third parties may have their own websites and services with separate privacy practices. We encourage you to read the privacy notices of all websites and applications that you visit and understand their privacy practices.

Personal Information We Collect

When you use this application/portal, we may collect personal information about you. Personal information is any information accessed, collected, or used by McKesson that identifies an individual, or can reasonably be used to identify an individual, whether directly or indirectly. The personal information we may collect includes, but is not limited to:

- Name and Initials
 - First name, Middle name, Last name
- Education and Professional Qualifications

- Degrees and schooling information, Licenses and certifications, Other credentials for their titles
- Personal Characteristics
 - Voice recordings, such as recognition or recording through microphone, Speakers will be recorded for on-demand playback, but attendees will not be recorded
- Contact Information
 - Personal telephone number (home, cell, fax, etc.), Business telephone number (office, cell, fax, etc.), Business address, and Business electronic mail address
- Professional and Employment
 - Occupation/title
- User Behavioral Information
 - Device/User activity (such as login-logout info, sites/pages visited, # of visits, click stream, navigation, beacon signal hits, errors, crash rate, or other user activities)
 - Posts, comments, and questions and answers

Tracking Technologies We Use

We use various technologies to collect personal information about users of the application/portal. These technologies include the following:

- Cookies
 - We and our subsidiaries, business partners, marketing partners, affiliates, or other service providers may utilize cookies. Cookies uniquely identify your device or user account associated with this site or service. You can control the use of cookies by adjusting your browser preferences at any time. If you reject cookies, you may still use our site, but your ability to use some features or areas of our site may be limited.
- Other Tracking Technologies

These tracking technologies are used to perform data analysis and audits and to track user's movement through our platforms.

How We Respond to “Do Not Track” Signals

Some web browsers have a "Do Not Track" feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers and not broadly supported. This site or application is not currently set up to respond to those signals.

How We Use the Personal Information Collected

We may use the personal information we collect for purposes such as:

- Customer and troubleshooting support, event communications via email, fax, mail, mobile badge notifications, or text message, managed services, and reporting or data analytics services.

We may also use the information collected for the following purposes:

- Surveys or Prizes
 - If you participate in surveys, we will request certain personal information from you. Participation in these surveys or prizes is completely voluntary and you have a choice whether to disclose this information. We may use a third-party service provider to conduct these surveys or prizes. We will not share the personal information you provide to other third parties unless we give you prior notice and choice.

How We Share Personal Information Collected

- Pharmaceutical Solutions and Services (PSaS) does not sell personal information about you to third parties.
- We may provide your personal information to third parties that provide services to help us with our business activities such as Managed services. These companies are authorized to use personal information about you *only as necessary* to provide these services to us.

McKesson may also need to share information with companies, organizations or individuals outside of McKesson if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes or enforceable governmental requests
- Enforce applicable Terms of Service, including investigation of potential violations

- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of our users, McKesson, or the public as required or permitted by law
- Engage in a merger, acquisition, reorganization, or sale of all or a portion of McKesson assets.

Your Choice

Where appropriate or legally required, we will describe how your information that we collect through the application/portal will be used and will provide choices about whether to allow us to engage in that use. To exercise your choice, you may contact us to correct, update, amend or request deletion of your personal information or may do so through the application/portal.

Access to Personal Information

The application/portal allows you to directly view, edit, or delete information about you through your profile settings. If this option is not available, you can update information about you by contacting your account representative or at McKessonEvents@McKesson.com.

Retention

We will retain your personal information for as long as your account is active, as reasonably useful for commercial purposes, or as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

Children's Privacy

This application/portal is not intended for any user under the age of 13, and we do not knowingly collect personal information from children under the age of 13. We request that children under the age of 13 not submit any personal information through this application/portal.

How We Protect Your Information

McKesson has established appropriate physical, electronic and administrative safeguards to protect the information we collect from or about our users. We restrict access to personal information to McKesson employees, contractors and agents who need to know that information to process it for us, and who are subject to confidentiality obligations.

Any sensitive personal information (e.g., credit / debit card number) will be transmitted in an encrypted form using SSL encryption. Notwithstanding our security safeguards, it is impossible to guarantee 100% security in all circumstances. If you have any questions about security or have

reason to believe that your interaction with us is no longer secure (for example, you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem by contacting McKesson at Privacy@McKesson.com.

Cross-Border Transfer of Personal Information

When you use this application/portal, your personal information may be transferred to another country where we or our service providers operate. These countries may have different data protection standards and privacy laws from your country of residence, but we will transfer and protect your personal information lawfully and in accordance to this Privacy Notice. We will have proper contracts or legal mechanisms in place, such as data protection agreements, and Standard Contractual Clauses prior to transferring personal information to another country.

Changes to this Privacy Notice

We may periodically update this Privacy Notice to describe new features, products or services we offer and how it may affect our use of personal information about you and your controls. We will not apply changes to this Privacy Notice retroactively to personal information we have previously collected. Since we may change this Privacy Notice, we recommend that you check the current version available from time to time. If we make changes to this notice, we will update the "Effective Date" at the beginning of this notice.

Contact Information

If you have questions or concerns about this Privacy Notice, our information handling practices, or any other aspect of privacy and security of your personal information, please contact us at: Privacy@McKesson.com.

You may also write to us at:

McKesson Corporation
ATTN: Privacy Officer (Privacy Notice, Pharmaceutical Solutions and Services (PSaS) Pathable
2 National Data Plaza NE, 3rd Floor
Atlanta, GA 30329

For state specific privacy rights for California residents, please [click here](#).

Do Not Sell My Information